

Oregon Medical Group

Non-Discrimination Notice



DISCRIMINATION IS AGAINST THE LAW

Oregon Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. Oregon Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

Oregon Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact:

Oregon Medical Group
ATTN: Director of Education, Quality and Patient Safety,
P.O. Box 1648, Eugene, OR 97440
Phone: (541) 687-4900, fax: (541) 687-4904;
Email: patientsupport@oregonmed.net.

If you believe that Oregon Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity you can file a grievance with:

Oregon Medical Group Compliance Officer, Oregon Medical Group
ATTN: Compliance Officer
P.O. Box 1648, Eugene, OR 97440
Phone: (541) 687-4900; fax: (541) 687-4904
Email: patientsupport@oregonmed.net

Please indicate you wish to file a civil rights grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Oregon Medical Group Compliance and Privacy Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

